

ABSTRACTS OF STATE REPORTS

MAY 2025

COMMISSION ON GOVERNMENT FORECASTING AND ACCOUNTABILITY

Reports Filed with the General Assembly

The CGFA staff is required to prepare abstracts of reports required to be filed with the General Assembly (25 ILCS 130/10-6). Legislators may receive copies of entire reports by emailing the form that was delivered to their Springfield office to islinfo@ilsos.net or by mailing it to the State Government Report Distribution Center at the Illinois State Library. This report is posted monthly on our website.

Aging, Dept. on

*Care coordination unit
performance report, period
ending Oct. 2023*

Care Coordination Units (CCUs) are responsible for assessing older adults who may qualify for the Community Care Program (CCP). The CCP served 133,824 older persons through 41 CCUs, 398 in-home provider agencies, 64 adult day service programs, and other contracted providers. Internal audits of CCUs in 2023 showed a generally high rate of compliance with state regulations and Department policies. (20 ILCS 105/4.02; Oct. 2023, rec'd March 2025, 9 pp.)

*Care coordination unit
performance report, period
ending June 2024*

Reassessments of CCP program recipients are to be done annually. In FY 2024, 61.1% were timely; workforce shortages were cited as a barrier to completing the reassessments in a timely manner. CCUs served 129,868 older persons. The report gives

information on their areas of the state and Medicaid status. (20 ILCS 105/4.02; undated, rec'd March 2025, 9 pp.)

*Older Adult Services Act
report, 2024*

The report summarizes work done in 2024 toward fulfilling Older Adult Services Act requirements. Priority areas included researching the dementia-friendly community model and how to help socially isolated older adults; working with the Department of Healthcare and Family Services on the impact of managed care on the long-term-care population and on implementation of Money Follows the Person and the Program of All-Inclusive Care for the Elderly. Legislative successes included creation of an Illinois Caregiver Assistance and Resource Portal; increasing reimbursements for in-home services; and raising the personal needs allowance for supportive living facility residents. (320 ILCS 42/15(c); Jan. 2025, rec'd April 2025, 25 pp.)

Aging, Dept. on; Healthcare and Family Services, Human Services, and Public Health, Depts. of

*Serving minority seniors
annual report, FY 2023*

The report describes each agency's programs for minority seniors. The Department on Aging provided services under the federal Older Americans Act to 471,104 persons aged 60 or older; they are categorized by program and race. The Department of Human Services served 674,129 persons aged 60 or older under SNAP and other monetary and medical aid programs. Minority participation in such programs by type and region is listed. Human Services provided mental health services to 3,154 persons aged 65 or older, of whom at least 22% were minorities. Public Health funded and oversaw programs (some focused on minority communities) addressing COVID-19, AIDS and HIV, refugee health, suicide, Alzheimer's disease, and women's health. The report

gives hospital and emergency room discharge data and death statistics. The Department of Healthcare and Family Services had no data available at the time of filing. (20 ILCS 105/4.06; Sept. 2024, rec'd March 2025, 40 pp.)

Auditor General, Office of the
Annual report, 2024

The Financial and Compliance Audit Division conducted engagements at 87 agencies during the FY 2023 audit cycle, including compliance examinations, financial audits, and federal audits. The Auditor General's staff did 13 audits; accounting firms did the rest. The report summarizes important audit findings. Highlights: The Liquor Control Commission did not file statutorily required reports and submissions, or did not file them on time; the Emergency Management Agency and Office of Homeland Security did not exercise adequate controls over receipts and refund processing and accounts receivable reporting; the Department of Public Health did not have controls over contracts sufficient to ensure that they included necessary provisions, were properly approved, and accurately reported; and Illinois State University had multiple computer security weaknesses. The Division also performed a statewide single audit as required for the state to receive federal funds.

The Performance Audit Division released 5 performance audits and 3 reviews in 2024; findings are summarized. The Division released 35 audits of Regional Offices of Education and 3 of Intermediate Service Centers. Performance audits in progress are described. The Auditor General performed information system reviews at many agencies and state universities, often finding inadequate computer security controls. (30 ILCS 5/3-15; March 2025, rec'd April 2025, 46 pp.)

Board of Higher Education

Status of developmental education reforms in Illinois public universities, 2025

The report has data from Illinois public universities on students enrolled in developmental courses preparatory for credit-earning courses. A survey of the 11 public universities offering developmental courses showed more use of nontraditional models for such courses—especially co-requisite instruction, in which students enroll in a course for credit while also getting developmental instruction or tutoring. In a 2019 study, 24.8% of first-time, full-time undergraduates in developmental education were in corequisite courses; 64.6% were in a 2025 study.

The report gives detailed data on developmental course enrollment and outcomes by gender, race, and Pell Grant status. (110 ILCS 175/100-30(b); issued & rec'd March 2025, 26 pp. + appendix)

Budgeting for Results Commission

Annual report, 2024

The report describes the Commission's role in the state budget process and in collecting and reviewing performance data for state programs. It supported the repeal or modification of 28 statutory mandates and 63 funds in the state treasury in the 2024 legislative session. The Commission hosted a virtual annual public hearing and heard briefings by subject-matter experts throughout 2024. Commission priorities for 2025 are listed. (15 ILCS 20/50-25; Nov. 2024, rec'd April 2025, 22 pp. + 5 appendices)

Central Management Services, Dept. of

Front-line bilingual employees annual report, 2025

CMS had 6 bilingual front-line employees who spoke Spanish as of March 2025—all in Human Resources. The report gives job titles and descriptions. (5 ILCS 382/3-20; issued & rec'd March 2025, 4 pp. + 4 appendices)

Workforce Data Report, 2024

The median age of Illinois state agencies' workforce in 2024 was 47 years and 4 months. Average lengths of service ranged from 3½ years at the Illinois Power Agency to 18 years and 9 months at the Illinois Tax Tribunal. The report also lists, by agency, numbers of monthly funded vacancies, new hires, and separated employees. (20 ILCS 405/405-119; undated, rec'd March 2025, 21 pp.)

Commerce Commission

Accidents and incidents involving hazardous materials on Illinois railroads, 2024

The Commission checked 6,671 railroad cars carrying hazardous materials. Inspectors found violations in 0.02% of inspections. Among 80 railway incidents involving hazardous materials, 4 derailments released hazardous materials and 31 did not; 45 releases occurred without derailment. For each incident, tables show location, railroad, material, suspected causes, amounts involved and released, and dates. (625 ILCS 5/18c-1204(3); issued & rec'd March 2025, 11 pp. + 7 appendices)

Crossing Safety Improvement Program, FYs 2026-2030

Preliminary data showed 80 collisions at public highway-railroad crossings in 2024, down from 89 in 2023. For FY 2026, ICC expects to consider projects needing nearly \$110.1 million from

the Grade Crossing Protection Fund (GCPF), and will set aside \$10 million from the Fund for emergency projects. The report also lists, by county, \$254.7 million in proposed safety crossing improvements for FYs 2027-2030 to be paid for from the Fund. (35 ILCS 505/8(c); issued & rec'd March 2025, 11 pp. + 5 appendices)

Commerce and Economic Opportunity, Dept. of

Bilingual employees report, 2025

In March 2025, DCEO had 5 frontline bilingual employees, all speaking Spanish. The report gives their names and job titles and descriptions. (5 ILCS 382/3-20; issued & rec'd March 2025, 2 pp.)

Film and TV Workforce Program, FY 2024

The program funds organizations to train people, primarily from marginalized and underserved communities, for entry-level film and television production jobs. In FY 2024, it received nearly 600 applications and accepted 102; 89 completed training; and 65 were placed in short- or long-term employment. The report gives information on trainee demographics including gender or sexual identity, race or ethnicity, and education, and information on the five organizations providing training. (35 ILCS 16/46(g); undated, rec'd April 2025, 4 pp.)

Hydrogen Economy Task Force annual report, 2024

The report discusses developments and challenges in promoting hydrogen manufacturing and use in Illinois, including how to attract investors; best ways to make and store hydrogen; potential uses for it, and building a hydrogen workforce. The Task Force recommended creating an information center to help companies interested in building hydrogen operations in Illinois; funding training programs for workers; and hosting an annual hydrogen energy conference in Chicago. (20 ILCS 4122/15; undated, rec'd May 2025, 49 pp.)

Commission on Government Forecasting and Accountability

State Employees' Group Health Insurance Program liabilities, FY 2026

The Commission projected costs of the State Employees' Group Health Insurance Program (SEGIP) based on information provided by the Department of Central Management Services (CMS) that indicated a continuation of existing contracts and negotiated rate increases for group insurance participants. CMS projected FY 2026 liability at \$4.175 billion—up 7.7% from anticipated FY 2025 liability of \$3.875 billion. CGFA projected FY 2026 liability at \$4.229 billion—\$54.7 million higher than CMS did. SEGIP had an

estimated 376,847 participants in FY 2025, expected to grow 3,376 by FY 2026. Liability per participant is projected to rise from \$10,281 in FY 2025 to \$10,978 in FY 2026. (25 ILCS 155/4(b)(2); issued & rec'd March 2025, 28 pp. + 3 appendices)

Comptroller, Office of the
Receivables report, 2024

Gross receivables due to the state at the end of calendar year 2024 were \$19.595 billion—up \$1.103 billion from \$18.492 billion in 2023. Net receivables (believed to be collectible) were \$5.512 billion. Public assistance recoveries are the largest group of receivables for collection (25%), followed by “other” (licenses, fees, federal reimbursements, etc.) (22%), child support claims (22%), taxes (15%), university activities (9%), interest and investment income (3%), charges for sales and services (2%), contributions (1%), and current loan and note repayments (1%). Gross receivables and past-due receivables are listed by agency. (30 ILCS 210/4(d); issued & rec'd March 2025, 26 pp.)

Educational Labor Relations Board

Annual report, FY 2024

The Board handled representation, unfair labor practice, and mediation cases, including 112 representation cases and 92 charges of unfair labor practices filed in FY 2024.

No strike notices were filed for FY 2024. The report also lists major Board and court cases. (115 ILCS 5/5(j); Dec. 2024, rec'd March 2025, 22 pp.)

Employment Security, Dept. of

Bilingual frontline staff, FY 2025

IDES had 139 bilingual frontline employees in January 2025. Their languages were Spanish (132), Polish (6), and Chinese (1). The report lists them with job titles and descriptions. (5 ILCS 382/3-20; issued & rec'd April 2025, 8 pp.)

Women and minorities in Illinois labor force, 2024

Illinois' labor force rose from 6,421,700 in 2022 to 6,437,900 in 2023. Women's labor participation rate was 58.4%—below men's (69.7%) but above the national women's participation rate (57.3%). Participation fell in 2023 for whites and Hispanics but rose for African Americans. Hispanics had the highest participation rate of all groups. Illinois' 2023 unemployment rate was 4.5%, above the national rate (3.6%). Unemployment rates were 3.7% for whites, 4.4% for Hispanics, and 9.6% for African Americans. Women's median pay in 2022 was 80.3% of men's pay in Illinois and 83.0% nationally. (20 ILCS 1505/1505-20; undated, rec'd April 2025, 28 pp. + appendix)

Governor's Office of Management and Budget

Grant Accountability and Transparency Act annual report, 2025 (FY 2024 data)

In FY 2024, the Grant Accountability and Transparency Unit (GATU) continued implementing and customizing its statewide electronic grant management system. By FY 2024 yearend, 20 state agencies were using the system for pre-award management and 13 for post-award management; 9 others planned transitioning to the system. As of October 2024, 1,069 entities were on the temporary stop-payment list and 17,924 entities ineligible for state financial assistance were verified against the federal “Do not pay” list. GATU also developed a new grant training course to promote equitable access to public funds and updated the website and resources available to stakeholders. GATU estimated it saved the state \$266.1 million in FY 2024. (30 ILCS 708/95; Jan. 2025, rec'd March 2025, 12 pp. + 2 appendices)

Housing Development Authority

Report of Activities for FY 2024 and Projected Activities for FY 2025

In FY 2024 the Authority received 276 applications seeking \$1.1 billion in state and federal funds. It also received 26,951 applications for emergency assistance

under the Illinois Homeowner Assistance Fund, Court-Based Rental Assistance Program, and Asylum Seekers Emergency Rental Assistance Program. The report describes each type of financing and amounts awarded by type; exhibits list applicants and recipients. The report gives the Authority's projections for each type of financing in FY 2025. (20 ILCS 3805/5; issued & rec'd March 2025, 22 pp. + 25 exhibits)

Human Services, Dept. of

2-1-1 impact report, 2023-24

The 2-1-1 number connects callers to health and human services. Seven contact centers provide 2-1-1 services 24 hours a day in Illinois. Two new centers were added in 2023 and one in 2024, expanding coverage of the state from 38% to 91%. There were 141,043 conversations (136,848 by phone, 2,880 by text, 1,168 by chat, and 147 by email), in which 170,786 needs were identified; 13,550 needs were unmet. (20 ILCS 1335/60; undated, rec'd March 2025, 17 pp.)

Bilingual staffing report, 2025

In March 2025, the Department had 1,496 bilingual frontline staff with 68 job titles. Their languages included Arabic, Braille, Chinese, French, Hindi, Korean, Manual Communication, Polish, Russian, Serbo-Croatian, Spanish, Ukrainian, and Vietnamese. (5 ILCS 382/3-20; issued & rec'd April 2025, 3 pp.)

Community Emergency Services and Support Act (CESSA) quarterly status report, Jan.-March 2025

The Act requires emergency response operators to refer calls for mental and behavioral health support to a new service that can dispatch mental health professionals in lieu of police. All 9 pilot sites have implemented the new dispatching procedures using the same software vendor; testing of two more sets of software are underway or planned. The report lists accomplishments and pending tasks, and challenges and how to address them. (50 ILCS 754/70; issued & rec'd April 2025, 14 pp.)

Customized Employment for Individuals with Disabilities Act annual report, 2024

A 2020 Act directed DHS to have a 5-year pilot program to help persons with disabilities find employment suited to their interests and abilities. In its fifth year the program had 19 customized employment contracts (up from 14 the year before) serving 145 customers (up from 78 the year before). A 2024 law extended the program 5 more years. (820 ILCS 97/30; issued & rec'd April 2025, 6 pp.)

Juvenile Redeploy Illinois annual report, FY 2024

The program has 13 sites serving nonviolent youth in 43 counties. Rates of commitment to the Department

of Juvenile Justice declined 66% since FY 2016, helping save over \$194 million. The report gives demographic data on participating youth, site summaries, analysis of the program's influence on juvenile detention rates, and goals for expanding and improving it. (730 ILCS 110/16.1(g)(1)(ii) (F); issued & rec'd March 2025, 39 pp. + 15 appendices)

SNAP benefit theft report, 2024

In calendar year 2024, 25,196 Supplemental Nutrition Assistance Program (SNAP) recipients reported benefits theft; 23,581 such claims were approved. Approved claims involved 82,592 fraudulent transactions and just over \$15 million; \$12.5 million was replaced. (305 ILCS 5/12-4.58(b); issued & rec'd March 2025, 3 pp.)

Illinois Deaf and Hard of Hearing Commission

Annual report, FY 2024

The Commission responded to over 24,000 inquiries in FY 2024. Communication visor cards were distributed to 5,760 state, local, and municipal law enforcement agencies and the public. There were 1,043 licensed interpreters (163 new, 864 renewed, and 16 restored licenses). The Commission administered 257 certification tests (151 written tests and 106 performance tests). (20 ILCS 3932/25; Dec. 2024, rec'd March 2025, 12 pp.)

Insurance, Dept. of*Office of Consumer Health Insurance annual report, 2023*

The Office's toll-free number took 10,246 calls in 2023. Consumers requested 4,425 external reviews; 1,130 were eligible. Of those, 466 adverse determinations were overturned in favor of consumers and 7 were partly overturned; 657 were upheld. The staff responded to 1,699 written inquiries not constituting complaints. Recommendations included increasing consumer protections regarding ground ambulance service billing, and prohibiting sales of short-term limited duration health insurance plans. (215 ILCS 134/90(a)(7); Jan. 2024, rec'd April 2025, 12 pp.)

*Office of Consumer Health**Insurance annual report, 2024*

The toll-free number took 9,889 calls in 2024. Consumers filed 3,847 complaints about health plans. They also requested 4,468 external reviews; 1,351 were eligible. Of those, 627 adverse determinations were overturned in favor of consumers and 12 were partly overturned; 712 were upheld. The staff responded to 1,718 written inquiries not constituting complaints. The Department recommended reforms of the Pharmacy Benefit Manager market to increase consumer choice, reduce prices, and increase transparency. (215 ILCS 134/90(a)(7); Jan. 2025, rec'd April 2025, 11 pp.)

Workers' Compensation Fraud and Compliance Unit annual report, 2024

In FY 2024, the fraud unit received 25 allegations of fraud. The unit closed 17 cases and referred 5 for possible prosecution. The compliance section received 262 allegations of noncompliance with workers' compensation coverage laws; the Illinois Department of Labor sent it 56 complaints of Employee Classification Act violations. The compliance section opened 173 investigations and resolved 36 complaints in other ways; those remaining await investigation. (820 ILCS 305/25.5(h); Dec. 2024, rec'd March 2025, 8 pp.)

Juvenile Justice, Dept. of*Annual report, 2023*

The Department held 171 youths at the end of 2023; 288 others were being monitored in Aftercare. The average stay in Department custody was 5.4 months. Average ages were 17.4 years during custody and 18.1 years during Aftercare. Sixty-two youths received educational degrees (10 got 8th grade diplomas, 43 high school diplomas, and 9 GEDs). The report has demographic data on youths in custody or Aftercare, offense class, recidivism rate, and facility occupancy. It also describes the Department's challenges and facility programs. (730 ILCS 5/3-2.5-61; undated, rec'd March 2025, 26 pp.)

Legislative Audit Commission*Annual report, 2024*

The Commission reviewed 184 financial audits and compliance examinations, 10 statewide single audits, and 5 performance audits in 2024. It reviewed statements for 190 emergency purchases totaling over \$207 million; monitored reports of travel control boards created; reviewed awards not made to lowest bidders; and distributed booklets on revised purchasing laws and audit guidelines for public universities. (25 ILCS 150/3; undated, rec'd April 2025, 26 pp. + 4 appendices)

Legislative Ethics**Commission***Quarterly report, July–Sept. 2024*

The Commission did not receive any summary reports from the Legislative Inspector General during the quarter. (5 ILCS 430/25-100(b); Oct. 2024, 1 p.)

Quarterly report, Oct.–Dec. 2024

The Commission did not receive any summary reports from the Legislative Inspector General during the quarter. (5 ILCS 430/25-100(b); Jan. 2025, 1 p.)

Legislative Information System*Biennial report, 2023-24*

LIS provided 21 information technology services to the General Assembly, including systems for bill drafting,

tracking, voting, and enrolling and engrossing; audio and video services for each chamber; posting journals and debate transcripts online; hosting the Illinois Administrative Code; and tracking federal grants. LIS spent \$5.74 million in FY 2023 and \$5.94 million in FY 2024. Its FY 2025 appropriation was \$8.24 million. (Some of the difference from FY 2024 spending was for higher contractual services costs; but \$1.6 million is only a reappropriation of money in LIS's revolving fund.) LIS continues to develop legislative information technology. (25 ILCS 145/5.07; issued & rec'd March 2025, 30 pp.)

Mid-Illinois Medical District Commission

Biennial report, 2023-24

The Commission's purpose is to promote and coordinate health services, medical research, and economic development in its boundaries (in north Springfield). In 2023-24 it finalized a Master Plan for the District and downtown (including conversion of two one-way streets to two-way streets), and made progress on the Springfield Rail Improvements Project. Plans include implementing the new Master Plan; improving travel between the District and downtown; engaging the community

and fostering partnerships to support the District's growth; and promoting economic development through new businesses. The report lists challenges for the Commission, including difficulties in getting funding and the changing healthcare field. (70 ILCS 925/10(f); issued & rec'd April 2025, 3 pp.)

Public Health, Dept. of

Lyme Disease Prevention and Protection Act annual report, 2024

Since enactment of the Act (2019), IDPH has developed an Active Tick Surveillance Program; worked to get funding; added 10-year tickborne disease incidence maps to its website; created an interactive tick mapping application; started reporting tick collection, identification, and pathogen testing data on its website and to the CDC; and hosted the first Illinois Tickborne Disease Conference in Champaign in 2024. In fiscal year 2024, IDPH introduced a grant program for local health departments seeking to conduct active tick surveillance and provide tickborne disease prevention awareness. In FY 2025, 86 grants totaling \$776,000 were awarded. The report also contains data and maps. (410 ILCS 450/10(c); undated, rec'd April 2025, 11 pp. + 2 attachments)

State Police, Illinois

FOID Card Review Board monthly report, March 2025

The Board hears petitions from persons whose FOID card applications were denied or whose cards are revoked. In March the Board received 31 cases. It granted relief in 21 and denied relief in 6; 4 were continued. (430 ILCS 65/10(a-5)(9); issued & rec'd April 2025, 1 p.)

Juvenile charge report, Jan.-March 2025

The State Police received 3,681 charge reports in the first quarter of 2025. Charges are listed by disposition code, offense type, gender, race, age at arrest, and county. (20 ILCS 2605/2605-355; issued & rec'd April 2025, 2 pp.)

State Board of Investment

Emerging & Minority Investment Managers annual report, 2024

On June 30, 2024, \$12.1 billion (46.4%) of the Board's total investments were with emerging or minority-owned firms. This exceeded the Board's policy goals in each asset class for minority-owned firms; for emerging firms, it met the goal in one asset class and was below it in the others. Use of Illinois-based brokerages is above the 25% target rate in three asset classes and below it in two. The Board's diversity policy is included. (40 ILCS

5/1-109.1(8); Dec. 2024, rec'd March 2025, 7 pp. + 3 exhibits)

State Board of Education

School Screening Readiness Report, 2025

The State Board of Education surveyed school districts on their readiness to implement annual mental health screenings of all students. The results showed significant variation in readiness, with few districts fully ready to implement universal screening. The report outlines three phases for implementation of universal mental health screening, with

a goal for full compliance by the end of 2027-28. Existing mental health resources and services are reviewed, along with recommendations by ISBE on policies for schools to adopt. (105 ILCS 5/2-3.203(b); March 2025, rec'd April 2025, 33 pp. + 6 appendices)

State Universities Retirement System

Emerging Investment Managers, FY 2024

On June 30, 2024, 42 of SURS' 90 investment managers (47%) were owned by minorities, women, or persons with

disabilities. SURS assets managed by such firms were \$11.4 billion (46.8% of its portfolio). The report also lists goals to continue increasing participation by such managers. Attachments report on SURS board policies, and names of and amounts managed by such investment managers. (40 ILCS 5/1-109.1; Dec. 2024, rec'd March 2025, 15 pp. + attachments)

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